## **KESIENA OGEH**

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# **Qualifications**

- MSc Computer Networking London Metropolitan University (2012)
- Dip. Network Engineering NIIT (2010)
- Internet Technology, Computer and Data Centre Networks, Management Information Systems.

## **Certifications**

• CCIE R & S (Written)

Cisco CCNP (2013)
 Cisco CCDP (2013)
 Cisco CCNA Sec (2016)

• Cisco CCNP Sec (2017) – 2 exams left

• COMPTIA A+ (2011)

# **KEY SKILLS**

- Network Design architecture
- Fault Finding and Network Troubleshooting.
- Good communication skills.
- Configuring Cisco & Juniper Routers, Switches.
- Configuring and troubleshooting of Cisco ASA & Checkpoint Firewalls
- Configuring Palo Alto Firewalls
- Routing Protocols RIP, EIGRP, ISIS, BGP and OSPF.
- WAN Protocol PPP, FRAME RELAY, MPLS.
- Network Address Translations (NAT) and Access Control Lists (ACLs).
- IP Addressing, Subnetting, Port-channel, VLANs & VRF.
- Active Directory, Group Policy and User Account managements.
- Windows Operating Systems and programs
- Network Management and Monitoring
- Remote Support for Mobile Clients.
- Formal Presentation, Information monitoring and Building Customer Loyalty

### **EMPLOYMENT HISTORY**

#### Nov 2017 - Present

## Network Engineer (CCNP/CCDP/CCNA Sec Level)

#### GlaxoSmithKline

- LLD diagrams for LAN, WAN environments
- 2nd & 3rd Line Support Role
- Configuration of different Protocols like EIGRP, OSPF, ISIS, BGP, RIP.
- Monitoring of Network devices.
- Network Management and Monitoring tools CA Spectrum, Cisco Prime.
- Knowledge of Cisco ACS/TACAS Server.
- Configuration of Cisco Routers and Switches.
- Build, Implement and Support Core, Distribution and Access layers switches.
- Design, configure and troubleshoot medium/large networks.
- Configuration of Nexus devices.
- Design of LAN, WAN and Security networks
- Solves product and network problems of medium complexity
- Manage and Administer Firewall devices (Palo Alto).
- Configuration of SD-WAN
- Configuration and support of Cisco WLCs

#### Jan 2016 - Nov 2017

#### **ORION GMS**

- HLD & LLD diagrams for LAN, WAN & Security environments.
- Design and Migration of Datacentres.
- 2nd & 3rd Line Support Role
- Configuration of different Protocols like EIGRP, OSPF, BGP, RIP.
- Monitoring of Network devices.
- Knowledge of Cisco ACS/TACAS Server..
- Configuration of Cisco Routers and Switches.
- Build, Implement and Support Core, Distribution and Access layers switches.
- Design, configure and troubleshoot small/medium networks.
- Configuration of Nexus devices.
- Design of small/medium LAN, WAN and Security networks
- Solves product and network problems of medium complexity
- Manage and Administer Firewall devices
- Configuration and managing DMVPN, VTI, FlexVPN, GETVPN, IKEv2 networks.
- Provide both remote and telephone support to engineers on sites.
- Knowledge of IPAM

#### **April 2013 – Jan 2016**

Network Design Engineer (CCDP/CCNP Level)

#### FOUNTAIN INFORMATION TECHNOLOGY LTD

• Network Design Architecture

- Installation and configuration of Cisco Routers, Cisco Switches & ASA Firewall.
- IP Addressing, Sub-netting, VLSM and VLANs configuration.
- Configuration of Access Control Lists (ACLs), Network Address Translation (NAT), WAN Protocols, Routing Protocols, Load Balancing, LAN & WAN, VoIP
- Installation, maintenance and configuration of TCP/IP Networks, DNS and DHCP Servers.
- Create and distribute information to all Helpdesk personnel about newly discovered problems and their solutions.
- Provide telephone support to all branches, head office, departments and remote sites for all IT hardware and software queries.
- Monitoring of infrastructures, completing service requests etc
- Ensure that all incidents and calls taken are logged on the IT service desk fault logging system.
- Resolve problems where possible or gather relevant information and escalate within the IT department when necessary.
- Documentation

# Oct 2013 – Dec 2013 Network Engineer (CCNA Level) NSC GLOBAL

- Installation and configuration of new sites
- Network Maintenance and Optimization
- 2<sup>nd</sup> & 3<sup>rd</sup> Line Network Support Engineer.
- Installation and configuration of Cisco Routers, Cisco Switches & ASA Firewall.
- IP Addressing, Sub-netting, VLSM and VLANs configuration.
- Configuration of Access Control Lists (ACLs), Network Address Translation (NAT), WAN Protocols, Routing Protocols, Load Balancing, LAN & WAN.
- Installation and configuration of TCP/IP Networks, DNS and DHCP Servers.
- Create and distribute information to all Helpdesk personnel about newly discovered problems and their solutions.
- Provide telephone support to all branches, head office, departments and remote sites for all IT hardware and software queries.
- Monitoring of infrastructures, completing service requests
- Ensure that all incidents and calls taken are logged on the IT service desk fault logging system.

# Oct 2011 - Dec 2012 Network Engineer/Intern (CCNA Level) THOMSON/REUTERS

- 1<sup>st</sup> and 2<sup>nd</sup> line support
- Network Maintenance and Optimization
- IP Addressing, Sub-netting, VLSM and VLANs configuration
- Monitoring of infrastructures, completing service requests
- Define the network traffic flow
- Definition and development of network services
- Documentation